TAREK OSMAN

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PROFILE

Accomplished sales professional with 9+ years experience and proven track record in fostering long-term business relationships and exceeding sales targets. Expert at developing new business opportunities and delivering results quickly and efficiently. Proven ability to make good judgments and quick decisions. Known for a problem solving, work ethics and demonstrating superior interpersonal skills.

EXPERIENCE

Leader - Sales

Acico Industrial (Acico Group)

 Generating and securing new B2B customers by identifying and pursuing business opportunities, building and maintaining strong customer relationships, and expanding the company's client base.

- · Overseeing the daily operations of the sales department and supervising a team of 4 representatives.
- Negotiating and finalizing agreements with key customers.
- Promoting the other sectors and products of the group.

Key Account Manager

Kuwait Cement Company

a 12/2015 - 02/2025

🛱 03/2025 - Present

- Secured 500+ new key and mid-size customers since I joined.
- Negotiated hundreds of contracts and agreements, several of them were the biggest in the company's history and surpassed 1 Million KD per a deal.
- Efficiently managing 100+ key customers with over 10 Million KD in sales annually and successfully fulfilling all of their requirements and needs on a daily basis with swift response and 100% satisfaction rate.
- · Developed and maintained strong business relationships with the key stakeholders and decision makers of all the major companies in the building materials and construction industry of Kuwait and achieved outstanding knowledge of the local market.
- Built strong business relationships with existing customers, which led to increase their business by 50% and more in some cases and repaired critical relationships with dozens of former key customers and been able to restore their business with the company.
- Successfully overseeing the related work of sales officers, collection agents, accountants, dispatch officers and coordinating with management and the heads of other departments to ensure all the tasks are accomplished.

Archivist & Translator

Al-Qabas Newspaper

a 08/2007 - 08/2015

₩ 11/2006 - 08/2007

- Collected, maintained records and provided support to journalists.
- Managed archiving AFP, RUETERS and AP news agencies pictures.
- Translated 250+ pictures captions from English to Arabic on a daily basis.

Network Administrator

Al-Hadath Magazine

- · Maintained and administrated computer networks and hardware.
- Ensured network security, assigned IP addresses to 20+ devices and enhanced operational efficiency.

LANGUAGES

Arabic	Native	English	Proficient
German	Intermediate		

SKILLS

SOFT SKILLS

Leadership	Time Management			
Teamwork	Communication			
Customer Ser	vice	Market Research		
Persuasion	Negotiation		Multitasking	
Attention to Detail		Problem-solving		
Decision-making		Financial Acumen		
Data Analysis Cultural Competence				

TECHNICAL SKILLS



EDUCATION

Bachelor of Management Information Systems (MIS) - English Section

Modern Academy In Maadi (MAM) **a** 2002 - 2006

High School Diploma

Model School of Nasr City 當 2002

PERSONAL INFORMATION

- Date of Birth: 19 May 1985 Place of Birth & Residence: Kuwait Nationality: Egyptian Marital Status: Married **Residence Visa: Transferable 18**
 - Driving Licenses & Car: Available